

Terms & Conditions

CONSENT TO TERMS AND CONDITIONS

Access to and use of the services of Mateja Travel, LLC dba Mateja Travel (“Mateja Travel” and/or “our”) and our website is subject to acceptance of these terms and conditions (“Terms and Conditions”). By accessing, using or obtaining any content, products, or services through our offices or through our website, you, the purchaser and/or traveler (“Customer” and “traveler” and “passenger” and “participant” and “you/your”) agree to be bound by these terms. PLEASE READ THE TERMS BEFORE USING THIS WEBSITE, PLACING ANY ORDER, OR MAKING ANY PURCHASE. These terms and conditions govern the relationship between Mateja Travel and you, the Customer. These terms restrict your rights and remedies and provide protection to Mateja Travel. These also include warranty disclaimers and liability exclusions. By using this website you acknowledge and agree (a) this is a fair balance because this website is accessible by you conveniently and at no charge to access the website; and (b) if you do not agree or do not accept these Terms and Conditions, you can choose to not use this website or Mateja Travel offices. IF ANYTHING IS IN THESE TERMS AND CONDITIONS, INCLUDING WARRANTY DISCLAIMERS AND LIABILITY EXCLUSIONS, THAT YOU DISAGREE WITH OR ARE NOT WILLING TO BE BOUND BY, OR IF SOMETHING IS MISSING FROM THESE TERMS AND CONDITIONS THAT YOU CONSIDER ESSENTIAL, THEN DO NOT USE THIS WEBSITE OR MATEJA TRAVEL’S SERVICES. No alterations to these terms and conditions may be made by any Mateja Travel employee, authorized representative or agent, unless in writing by an authorized officer of Mateja Travel.

TRAVEL DOCUMENTS AND ACCEPTABLE IDENTIFICATION REQUIREMENTS

It is the responsibility of each Customer to obtain and carry a valid passport, visa(s), and all other documents required by applicable government regulations. The name, date of birth and gender that appear on the identification document must exactly match the data that is listed on airline ticket(s) and booking records. Mateja Travel strongly recommends that you take into account that for trips to Slovenia, the U.S. Department of State recommends the passport does not expire within six (6) months of the date of entry, and the passport must be valid at least three (3) months beyond your planned departure from the Schengen area (a group of 26 European countries including Slovenia within which travelers can travel freely): <https://travel.state.gov/content/passports/en/country/slovenia.html>. Tourist visas are not required for U.S. citizens for stays under 90 days within each 180-day period.

Non-United States and non-European Union citizens may require additional documentation. Check with the nearest consulate or embassy of the destination you are travelling to and find out the entry requirements for non-U.S. citizens.

Children and infants also require all such travel documents. Minors traveling with one parent, and/or without both parents, may be stopped and not admitted, unless authenticated and verified consent forms are provided to the authorities; please see https://help.cbp.gov/app/answers/detail/a_id/268/kw/travel for forms. Please note that USA rules regarding entry and exit change often.

You acknowledge any failure to comply with these requirements may result in denied boarding or an undue delay at an airport security checkpoint causing you to miss flight(s) and subsequent scheduled travel bookings. Check each supplier's website to ensure you and all members in your travel group or party obtain and carry travel documentation required. No refunds will be made for unused services or cancellations due to invalid travel documents

When you receive any and all travel documents, it is the sole responsibility of the customer to review and verify all information. Contact Mateja Travel immediately if changes or corrections are required.

Should your documents be lost or stolen during the trip, the customer is responsible for securing replacement documents at your own cost. If the customer has to interrupt the travel, you are not entitled to a proportional reimbursement of the paid price of the travel. Mateja Travel accepts no responsibility for loss of or damage to travel documents or any of your belongings.

RISKS AND SAFETY, SECURITY AND TRAVEL DOCUMENTATION REQUIREMENTS

While Slovenia is generally a safe country, Mateja Travel urges customers to remain informed on a daily basis as to current news events, as well as to review travel prohibitions, warnings, announcements and advisories issued by the United States Government prior to booking a trip with us. Information on conditions in various countries and the level of risk associated with travel to particular international destinations can be found at <http://www.state.gov>, <http://www.tsa.gov>, <http://www.dot.gov>, <http://www.faa.gov>, <http://www.cdc.gov>, and <http://www.cbp.gov> The Smart Traveler Enrollment Program (STEP) is a free service provided by the U.S. Government to U.S. citizens who are traveling to, or living in, a foreign country. STEP allows you to enter information about your upcoming trip abroad so that the Department of State can better assist you in an emergency. Registration is recommended and provided by going to <https://step.state.gov/step/>.

For further information relating to security, safety issues, crime, the need for travel documentation (such as passports, visas, proof of health/vaccination certificates), health hazards, and other restrictions regarding travel to your domestic and/or international destination(s), and re-entry into the United States visit www.tsa.gov, www.dot.gov, www.faa.gov.us, www.ustreas.gov, www.cbp.gov on a regular basis. Non-USA citizens should also visit <http://www.uscis.gov>. (Non-USA customers are responsible for notifying Mateja Travel when traveling on a passport from a country other than the USA.) Mateja Travel neither controls nor warrants the issuance of visas

related to applicable travel. Should a visa not be issued, Mateja Travel is not responsible for lost payments made toward the contemplated trip.

MATEJA TRAVEL DOES NOT REPRESENT OR WARRANT THAT TRAVEL TO SLOVENIA IS COMPLETELY WITHOUT RISK, AND SHALL NOT BE LIABLE FOR COSTS, DAMAGES, OR LOSSES THAT MAY RESULT FROM TRAVEL TO SLOVENIA OR OTHER COUNTRIES. CUSTOMER'S PARTICIPATION CONSTITUTES ACCEPTANCE OF SUCH EVENTS AT THE CUSTOMER'S OWN RISK.

USE OF MATEJA TRAVEL ACCESS AND INFORMATION FOR TRAVEL BOOKINGS

Passengers can book a travel arrangement offered by Mateja Travel through this website, e-mail, or through an accredited agency. When booking a trip from Mateja Travel, you warrant that you are at least 18 years of age and possess the legal authority to enter into this agreement and to make travel bookings with Mateja Travel by any means, including our Web site in accordance with all terms and conditions herein. You agree to be financially responsible for all of your travel bookings (as well as for use of your account by others, including, without limitation, minors living with you). You agree to supervise all usage of Mateja Travel communications by minors under your name or account. You also warrant that all information supplied by you or members of your household transacting business with Mateja Travel is true and accurate. Without limitation, any speculative, false, or fraudulent reservation or any reservation in anticipation of demand is prohibited. You agree that the travel services reservations facilities provided by Mateja Travel shall be used only to make legitimate reservations or purchases for you or for another person for whom you are legally authorized to act.

You agree to abide by the terms and conditions of purchase imposed by Mateja Travel, including, but not limited to, providing information and documentation necessary to complete the booking, payment of all amounts when due and compliance with the supplier's rules and restrictions regarding availability and use of fares, products, or services. You understand that any violation of Mateja Travel's conditions of purchase may result in cancellation of your reservation(s) or purchase, in your being denied access to any parts of activities of the tours, in your forfeiting any monies paid for such reservation(s) or purchase, and in Mateja Travel debiting your account for any costs Mateja Travel incurs as a result of such violation. You shall be completely responsible for all charges, fees, duties, taxes, and assessments arising out of your travel bookings through access provided by Mateja Travel.

SELLER OF TRAVEL

Mateja Travel is registered as a Seller of Travel in Washington UBI#604255349. The Washington State Seller of Travel law requires sellers of travel to have a trust account or bond. Mateja Travel maintains a trust account.

PRICES OF TRAVEL ARRANGEMENTS

The price of each travel arrangement is stated in the travel program and becomes valid with the day of the publication of each program. All prices are in U.S. dollars and all payments are to be made in U.S. dollars. Tax is included in prices.

Prices do not include air fares and related fees; travel insurance; passports; visas; excess baggage charges; optional excursions; medical expenses and immunization; alcoholic beverages; optional gratuities to your guides; laundry service; items of a personal nature; any other items not specifically noted as included.

Mateja Travel reserves the right to state in the travel program that is the duty of the customer to pay all services carried out for the customer abroad directly to the person that has carried out these services as predicted in the program. In such cases, the customer assumes the responsibility to make any reclamation claims abroad (where the payment took place).

All prices are based on tariffs in effect at the same time of publication and are subject to reconfirmation at the time of booking.

PAYMENTS AND CANCELLATIONS

Custom trips require a nonrefundable per-person deposit of 20 % of the trip deposit upon booking. Unless otherwise defined during the reservation process, final payment is due 45 days prior to departure. If final and full payment is not received by the applicable due date, reservations are subject to cancellation and deposits shall be forfeited or you must pay 10 % late fees. For reservations made within 45 days of the departure date, full payment is required when the reservation is accepted.

Your right to a refund if you change or cancel your travel plans is limited. All requests for changes or cancellation must be sent to Mateja Travel in writing.

If you decide to cancel your trip, the following fees apply and are due when we receive notice of your cancellation:

91+ days prior to departure = \$50

45 to 90 days = 20% of the total trip cost is non-refundable

0 to 44 days prior to departure = 100% of the trip cost is non-refundable

If you instead transfer to another trip, the following fees are due at the time of the request:

61+ days prior to departure = \$50

45 to 60 days = \$400

0 to 44 days prior to departure = 100% of the trip cost is non-refundable

Mateja Travel reserves the right to withdraw a tour, refuse to accept or retain any person as a member of a tour at any time, or to make changes in the published itinerary, whenever in their sole judgment conditions warrant or if they deem it necessary for the comfort, convenience or safety of the passengers.

Leaving a trip in progress, for any reason whatsoever, will not result in a refund.

No refunds will be made for unused services or cancellations due to invalid travel documents

Any airline tickets issued are subject to the air carrier's refund policy.

If you have any questions, or any penalties are unclear, please contact Mateja Travel. All cancellation fees will be charged to the credit card you authorized to pay for travel services or deducted from the supplier's refund.

LATE BOOKINGS

Prospective customers are advised to reserve early to avoid late fees and disappointment.

Arriving late, for any reason whatsoever, will not result in a refund.

ROOMING

Unless otherwise defined in the itinerary description, the listed prices are per person and based on two people sharing a room. This provision does not apply for accommodation in mountain huts where twin/two-person rooms are not available. Where listed, single room accommodation is available at a premium.

Travelers requesting single accommodations (where available) are asked to pay a full single supplement fee. The number of single rooms available is limited. Travelers willing to share accommodations will be assigned a roommate of the same gender if one is available. If there is no one with whom you can share, the traveler is required to pay the single supplement fee.

TOURS: NO REFUND FOR UNUSED ARRANGEMENTS, MINIMUM PASSENGER REQUIREMENTS

As Mateja Travel's tour prices are based on contract rates, there will not be any refund for any unused portion of a tour.

Some group tours are based on minimum numbers of passengers traveling. If the number of travelers falls below the minimum required, a surcharge may be imposed or the tour may be canceled or the price for the other customers goes up for 30 %.

If a trip is canceled prior to departure, Mateja Travel will provide customers with the opportunity to transfer your funds to another trip or will issue a full refund.

If a trip is cancelled while in progress, travelers will receive a prorated refund and/or credit based on the number of days not completed on the trip.

If transportation or other services are canceled by the seller of travel, all sums paid to the seller of travel for services not performed in accordance with the contract between the seller of travel and the purchaser will be refunded within thirty days of receiving the funds from the vendor with whom the services were arranged, or if the funds were not sent to the vendor, the funds shall be returned within fourteen days after cancellation by the seller of travel to the purchaser unless the purchaser requests the seller of travel to apply the money to another travel product and/or date.

If a trip is cancelled, Mateja Travel will not be responsible for any additional expenses incurred by your preparation for the trip (e.g. nonrefundable airline tickets, visa fees, if applicable, clothing, equipment and medical expenses, etc.).

CURRENCY FLUCTUATIONS AND PRICE CHANGES

Currency exchange rates fluctuate. Prices are subject to change based upon currency exchange rate fluctuations, provided actual variations have occurred. Prices are also subject to change based upon changes in transport tariffs or fuel prices.

Should prices change, Mateja Travel must inform travelers at least 30 days before the day of departure. If the original/agreed upon price of the travel arrangement increases by more than 10%, you have the right to cancel the booking without any further costs. This request must be communicated to Mateja Travel in writing within three business days after communicating the notice of the price change.

CUSTOMS AND CURRENCY CONTROL REGULATION

The traveler must respect customs and currency control regulations of the Republic of Slovenia and of all other countries the traveler travels to. Should you be unable to continue the travel due to disrespect of these regulations, you are the only one to suffer the consequences and costs occurred from such situation.

ALTERATIONS TO CONFIRMED BOOKINGS

If you decide to change any portion of your confirmed arrangements prior to departure or during your trip, we will attempt to assist you. Certain bookings may not be able to be changed. Administrative charges of \$25 or more per change, per person are advised at time of booking, provided to you upon confirmation, and depend upon circumstances of the request. All desired changes must be made in writing to Mateja Travel.

AIR TRAVEL, CHECK-IN, SCHEDULE RECONFIRMATION

UNLESS SET FORTH IN WRITING, AIRLINE RESERVATIONS ARE NOT INCLUDED IN YOUR TRAVEL PLANS. In such event, it is your responsibility to make appropriate air arrangements, as well as arrangements for any other transportation to and from the destination where the travel booking originates and returns if not written otherwise in a travel program. Mateja Travel shall not assume any responsibility for any air and/or ground schedule changes. Due to enhanced security, it is strongly recommended that you check in a minimum of 2 hours prior to scheduled departure for domestic flights and 3 hours prior to scheduled departure time for international flights. Reconfirm flight times at least 24 hours prior to scheduled departure time for domestic flights, and 72 hours prior for international flights. Failure to use a reservation may result in automatic cancellation of all continuing and return flights, as well as forfeiture of airfares.

USA federal law prohibits passengers from bringing hazardous materials on the aircraft. Exceptions exist for small quantities of medicinal and toilet articles. For detailed information, each traveler should contact the relevant air line representative(s). Restrictions on hazardous materials are listed <http://www.tsa.gov/traveler-information/prohibited-items>.

Travelers are advised to confirm the itinerary with Mateja Travel before purchasing your airline tickets to ensure the trip is confirmed with the minimum number of participants required to operate.

LUGGAGE

Transport and storage of luggage is subject to the terms and conditions of the company (e.g., airline) that is providing the transportation. Mateja Travel does not take any responsibility for lost or damaged luggage. The traveler needs to report lost or damaged luggage to the company that provided the transport or to the accommodation where the passenger is staying. Mateja Travel is not responsible for the theft or damage of the passenger's luggage or other personal belongings, valuables and documents in the accommodation where the passenger is staying (hotels, hotel rooms, apartments, etc.).

LIMITATIONS OF RESPONSIBILITY AND DISCLOSURE

Mateja Travel acts primarily as a booking agent for suppliers of accommodations, restaurants, tours, activities, bus companies, ground transportation, boat purveyors or owners, and other independent contractors providing accommodations, transportation, and/or other services (“supplier(s)”), and is usually not the source or provider of the travel services. Each of these supplier companies is an independent entity with its own management, and is not subject to the control of Mateja Travel. Customer is advised that the suppliers whose names appear in travel documentation are those actually responsible for providing the services purchased, and consents to the use of those suppliers, and understands and agrees each supplier’s Terms and Conditions are contained in printed form on tickets, exchange orders or vouchers, and/or are set forth on their respective Web sites, which govern the transaction. BECAUSE MATEJA TRAVEL ACTS AS AGENT FOR DISCLOSED PRINCIPAL SUPPLIERS AND DOES NOT HAVE THE RIGHT TO CONTROL THE OPERATIONS OF SUCH INDEPENDENT OPERATORS AND SUPPLIERS, YOU AGREE MATEJA TRAVEL IS NOT LIABLE FOR ANY PERSONAL INJURY OR PROPERTY DAMAGE WHICH MAY ARISE OUT OF THESE SERVICES. MATEJA TRAVEL HEREBY DISCLAIMS ANY LIABILITY WHETHER BASED ON CONTRACT, TORT, STRICT LIABILITY OR OTHERWISE, INCLUDING WITHOUT LIMITATION LIABILITY FOR ANY DIRECT, PUNITIVE, SPECIAL CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES, IN CONNECTION WITH THE GOODS OR SERVICES PROVIDED BY ANY PRINCIPAL SUPPLIER BOOKING THROUGH MATEJA TRAVEL’S OFFICE OR THROUGH THIS WEB SITE, INCLUDING WITHOUT LIMITATION LIABILITY FOR ANY ACT, ERROR, OMISSION, INJURY, LOSS, ACCIDENT, DELAY OR IRREGULARITY WHICH MAY BE INCURRED THROUGH THE FAULT, NEGLIGENCE, WILFUL ACTS, OMISSIONS OR OTHERWISE OF SUCH SUPPLIER, OR OF ANY SUPPLIER OR THEIR RESPECTIVE EMPLOYEES, AGENTS, SERVANTS, OR REPRESENTATIVES, INCLUDING, WITHOUT LIMITATION, THEIR FAILURE TO DELIVER OR THEIR PARTIAL OR INADEQUATE DELIVERY OF SERVICES, FUEL INCREASES, AND OTHER MATTERS OUTSIDE OF MATEJA TRAVEL’S CONTROL, AND YOU HEREBY EXONERATE MATEJA TRAVEL FROM ANY LIABILITY WITH RESPECT TO THE SAME.

Weather conditions, including but not limited to the presence or absence of snow, sunshine, and rainfall are not guaranteed to occur or not occur, and are clearly outside of Mateja Travel’s control. Volcanic eruptions, ash clouds, and wind may be characterized as an adverse weather condition or a natural disaster by suppliers and your travel insurance company, which is beyond the control of Mateja Travel. Mateja Travel reserves the right to cancel any itinerary or any part of it, to make such alterations in the itinerary as it deems necessary, and to refuse to accept or to retain as a member of any tour any person at any time. Mateja Travel shall not assume any responsibility for any air and/or ground schedule changes.

TRANSFERS

Transfers are provided as indicated for each tour by car, van or minibus. If you deviate from the arrival and/or departure dates stated in the itinerary, you may purchase the transfer service prior to your final tour payment date. Your arrival transfer is guaranteed for up to one hour from your scheduled arrival time in order to compensate for minor delays. Mateja Travel or the transfer company will not be responsible for flight delays, for any reason, beyond one hour from your originally scheduled arrival time. In case of a delay, whether due to flight delay or time spent reporting baggage damage or loss, it will be your responsibility to make other transfer arrangements such as a taxi. Transfer costs are not refundable and any additional expenses will be your responsibility.

FORCE MAJEURE

“Force Majeure” means, in relation to Mateja Travel, any circumstances beyond the reasonable control of Mateja Travel, (including, but without limitation, explosion, flood, tempest, forceful wind, fire or accident, war or threat of war declared or undeclared, acts of terrorism, sabotage, insurrection, riots, strikes, civil disturbance, requisition, sickness, quarantine, government intervention, weather conditions, defects in machinery and vehicles, delay, wildlife, or other untoward occurrences).

Mateja Travel shall not be deemed to be in breach of these terms and conditions or otherwise be liable to you, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure. **THE PURCHASE OF TRAVEL INSURANCE IS HIGHLY RECOMMENDED ON ALL TRIPS.**

If Mateja Travel and/or any of its travel suppliers are affected by Force Majeure, they shall be entitled to, and may in their sole and absolute discretion, vary or cancel any itinerary or arrangement in relation to the trip. Individual properties, suppliers, activities, or areas may be replaced with comparable alternatives.

Payment of any refund by Mateja Travel to you as a result of the non-performance of any obligations hereunder shall remain in its sole and absolute discretion, although Mateja Travel shall use its reasonable efforts to reimburse you where possible. However, Mateja Travel shall be entitled to deduct from any refund recoverable the reasonable actual and potential costs to Mateja Travel of the Force Majeure and applicable cancellation fees.

TRAVEL INSURANCE

UNLESS DIFFERENTLY STATED IN THE PROGRAM, CUSTOMER'S ITINERARY INCLUDES BASIC ACCIDENT INSURANCE BUT DO NOT INCLUDE HEALTH OR TRAVEL INSURANCE.

Travel insurance protects passengers and their investment. UNLESS SPECIFICALLY NOTED, TRAVEL INSURANCE IS NOT INCLUDED IN THE COST OF CUSTOMER'S ITINERARY TO PROTECT AGAINST THIRD PARTY SUPPLIER DEFAULT/BANKRUPTCY PROTECTION, DELAY, INTERRUPTION, MISSED FLIGHTS CONNECTIONS, CANCELLATION, MEDICAL EMERGENCY TRANSPORTATION/EVACUATION & REPATRIATION, BAGGAGE & PERSONAL EFFECTS/LOST LUGGAGE & BAGGAGE DELAY, ILLNESS, JOB LOSS PROTECTION AND CHANGE OF PLANS, ACCIDENTAL DEATH AND DISABILITY, TRAVEL ACCIDENT/SICKNESS MEDICAL EXPENSES, AND MORE. PROPER INSURANCE MAY PROTECT YOU FROM FINANCIAL LOSS IN MANY CIRCUMSTANCES. Without appropriate travel insurance, Customer understands and agrees that if Customer cancels or interrupts Customer's travel for any reason, portions of the trip/tour may not be refunded and Mateja Travel's and travel suppliers cancellation penalties will apply resulting in the loss of monies up to the full cost of Customer's travel booking and related costs. The purchase of travel insurance is not required in order to purchase any other product or service offered by Mateja Travel. Employees of Mateja Travel are NOT qualified or authorized to: answer technical questions about benefits, exclusions, and conditions of any of the insurance offered, nor evaluate the adequacy of the prospective insured's existing insurance coverage. An additional charge applies for travel insurance selected.

When travelling abroad it is recommended to purchase health insurance with global coverage.

TRAVELERS WHO NEED SPECIAL ASSISTANCE

Any disability requiring special attention must be reported to Mateja Travel at the time of booking. Mateja Travel will make reasonable efforts to accommodate the special needs of tour participants with disabilities but is not responsible for any denial of services by carriers, hotels, lodges, restaurants, or other independent suppliers, nor any additional expenses incurred. Please note that the Americans with Disabilities Act which imposes accessibility requirements on public accommodations does not apply outside the United States, and visited countries might not mandate comparable requirements. Cars, vans and minibuses may not be equipped with wheelchair ramps. We regret we cannot provide individual assistance to a tour member for walking, dining, getting on/off motor coaches and other transportation vehicles, or other personal needs. Travelers who need assistance must be accompanied by a qualified and physically able companion.

RESPONSIBILITIES OF PARTICIPANTS

Customers are responsible for selecting a trip that is appropriate to your interests and abilities. In addition, you should prepare for the trip by reading the trip itinerary and supplemental information, and for bringing appropriate clothing and equipment as advised in those materials.

Customers should also consult your physician to determine your suitability for the trip and discuss any over the counter or prescription medicines you take or should consider taking relative to the demands of the trip (e.g., physical activities described in the itinerary, travelling to high altitudes).

By registering for a trip, you certify that you are physically fit and do not have a condition that would limit mobility. You further certify that you do not have any mental, physical, or other condition or disability that would create a hazard for you or other travelers. You must notify us of any medical issues and dietary restrictions well before departure.

Appropriate medical facilities or doctors may be unavailable and evacuation can be prolonged, difficult, and expensive. We assume no liability regarding the provision of medical care. The State Department (www.travel.state.gov) and the Centers for Disease Control and Prevention (www.cdc.gov) periodically issue statements, advisories and warnings about risks to travelers. These statements are country specific and contain important information. We urge travelers to review these sites

RECLAMATION

Every traveler – holder of the travel agreement has the right to the reclamation of unsuitable services. According to the Consumer Protection Act, the passenger has to inform of all irregularities and deviations from the agreed and paid travel arrangement to the responsible person for the services (whoever carries them out) or the local representative at the travel destination as soon as possible. Should the passenger fail to do so, they will not be able to hand in a written complaint after returning home if the deficiencies were not completely settled.

No refunds will be made for unused services once travel arrangements have commenced, especially in the cases where passengers are unable to travel due to invalid travel documents (passports, visas), unused portion of services which are included in tour price and program, and unused transfer services. Any complaint experienced during the trip should be made IMMEDIATELY to local representatives (hotel management, tour guide...).

Mateja Travel does not cover any refunds for missed flights or late arrivals and subsequently late start/no start of the tour. All additional costs have to be settled on the spot by Customer.

PHOTOGRAPHS/VIDEOS

Mateja Travel reserves the right to use any photograph/video recorded at any event or during any travel activity, without the express written permission of those included within the photograph/video. Mateja Travel may use the photograph/video in promotional materials, publications or other media material produced, used or contracted by Mateja Travel, including but not limited to: websites, social media posts, brochures, invitations, books, newspapers, magazines, television, etc. Any person desiring not to have their photo taken or distributed must contact Mateja Travel in writing at info@mateja-travel.com of your intentions and include a photograph (for identification purposes).

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PRIVACY POLICY

At all times, your information will be treated in accordance with Mateja Travel's Privacy Policy, which is incorporated by reference into this Agreement and can be viewed at: <http://www.mateja-travel.com/privacy-policy/>

RESERVATION OF RIGHTS: CHANGES TO THESE TERMS

We reserve the right to change these Terms at any time. Updated versions of the Terms will be posted on this website and are effective immediately upon posting. Please check frequently, especially before you use this website, to see if these Terms changed. Use of the website after any changes to the Terms constitutes your consent to the changes.

Headings are for reference purposes only and do not limit the scope or extent of such section.

ACCESS TO PASSWORD PROTECTED/SECURED AREAS

Access to and use of password-protected and/or secure areas of this website is restricted to authorized users only. Unauthorized individuals attempting to access these areas of this website may be subject to prosecution.

RIGHT TO CORRECT ERRORS/OFFERS SUBJECT TO AVAILABILITY

We reserve the right to correct errors. All offers are subject to availability and may change without notice. In the event of a pricing error or omission, we reserve the right to adjust such pricing or make any other corrections.

GENERAL

Mateja Travel does not take any responsibility for the behavior of its customers and damage that customers cause during the travel. In the event of dispute between Mateja Travel and the customer the legal procedure is in competence of the court.

The laws of the State of Washington, USA, govern these Terms and Conditions. You hereby consent to the exclusive jurisdiction and venue of courts in Whitman County, Washington, USA, in all disputes arising out of or relating to travel bookings with Mateja Travel, including the use of the Mateja Travel Web site. Use of the Mateja Travel Web site is unauthorized in any jurisdiction that does not give effect to all provisions of these terms and conditions, including, without limitation, this paragraph.

If any part of these Terms and Conditions is determined to be invalid or unenforceable pursuant to applicable law including, but not limited to, the warranty disclaimers and liability limitations set forth above, then the invalid or unenforceable provision will be deemed superseded by a valid, enforceable provision that most closely matches the intent of the original provision and agreement shall continue in effect. Such superseding shall not affect the validity and enforceability of any remaining provisions.

These Terms and Conditions (and any other terms and conditions referenced herein) constitute the entire agreement between the Customer and Mateja Travel with respect to travel bookings made with Mateja Travel by any means accessing such information, including its Web site, and it supersedes all prior or contemporaneous communications and proposals, whether electronic, oral, or written, between Customer and Mateja Travel with respect to communications with Mateja Travel, including the Mateja Travel Web site. A printed version of this agreement and of any notice given in electronic form shall be admissible in judicial or administrative proceedings based upon or relating to these Terms and Conditions to the same extent and subject to the same conditions as other business documents and records originally generated and maintained in printed form.

Any rights not expressly granted herein are reserved.

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